



Membership Policies

Thank you for purchasing a membership at The Float Factor!

One Float \$49/month

Your plan includes:

- One 60-minute float per month
- Shareable

Two Floats \$89/month

Your plan includes:

- Two 60-minute floats per month
- Shareable

Four Floats \$159/month

Your plan includes:

- Four 60-minute floats per month
- Shareable

One Float + Sauna \$59/month

Your plan includes:

- One 60-minute float per month
- One 30-minute infrared sauna per month
- Shareable

Two Floats + Saunas \$99/month

Your plan includes:

- Two 60-minute floats per month
- Two 30-minute infrared saunas per month
- Shareable

Four Floats + Saunas \$179/month

Your plan includes:

- Four 60-minute floats per month
- Four 30-minute infrared saunas per month
- Shareable

How to Check your membership online

- Login to the Booker system.

Sign Up / Log In

- Select the account tab. [My Account](#)
- Select this button [Series & Membership](#)
- View My Membership Information

How to book an appointment

- Both float and sauna sessions can be reserved online or by phone
- You can share the sauna room with up to 4 friends & family members. Please call us or add a note in your appointment. We will make it happen!

Membership Rules and Restrictions:

As long as the member is in good standing, float sessions will not expire. The system will automatically roll over any unused floats from one month to the next. **Unused sauna sessions will expire 60 days after issue.**

Membership is month to month. The monthly membership fee will be charged on the same date each month and your new benefits will be available on that day. Typically, this is the day you purchased your membership, unless you selected a different date to start your benefits.

Members are responsible for making sure payment information is current. You will receive a notification if the credit card on file for your membership has failed, resulting in a membership payment that cannot be processed. The Float Factor reserves the right to cancel any membership if it becomes more than 60 days past due.

Members can cancel at any time with a **30-day notice**. 30 days after the notification, your membership will end. You will be billed during the last month of your membership and benefits will accrue.

Remaining floats in your account will expire 90 days from the cancellation date; remaining sauna sessions in your account will still expire 60 days from the date they first were issued. Expired float and sauna sessions cannot be refunded, reissued to your account, issued as gift cards, gift certificates, or otherwise used.

You can freeze your membership for up to 3 months during any calendar year. To use this option, a specific freeze period must be selected. You will not be billed during this time and benefits can be redeemed. **Billing will automatically restart when the freeze ends.** Remaining floats will roll over and can be used at the end of the freeze period as long as membership continues in good standing. If cancellation is initiated during the freeze period or immediately after without an intervening payment-period, float will expire 90 days after the last payment.

All memberships are shareable. You cannot transfer/sell your membership to someone else. Members are responsible for providing us with the names of those with whom they would like to share their membership. For shared memberships, each person using the sauna is considered one sauna session.

Members may purchase extra floats for \$45 each and extra sauna sessions for \$15 each. These can only be used by primary members and cannot be transferred to others or issued as gift cards or gift certificates.

The Float Factor reserves the right to suspend or cancel memberships at any time.

RESTRICTIONS:

- Membership cancellations: a **30-day notice** must be provided. Your membership cancellation is effective 30 days after you notify us that you are cancelling. You will be billed one last time after you notify us of your intent to cancel. Remaining floats in your account expire **90 days** after cancellation. Remaining sauna sessions in your account will continue to still expire **60 days** after each was issued. Benefits cannot be re-issued or otherwise used after the expiration date.
- Additional \$45 floats and \$15 saunas are for use by primary members only. They cannot be transferred or issued as gift cards or gift certificates.
- Refunds will not be issued for monthly membership fees, unused/expired floats or saunas.

I have read and understand the above rules and restrictions and agree to abide by them.

Signature

Date

Print Name